



Frequently asked questions

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How do I register for a workshop?

All course registrations take place through our website honeybeefolkschool.ca. Our classes have limited seats so early registration is encouraged. Registering at least three weeks prior to the course start date is especially advisable as courses without a minimum number of registrations may be cancelled. Registration will close one week before the start date of the course and may close earlier depending on the materials required to participate.

Is there a minimum age to participate?

Our courses are open to adults of all ages! The minimum age to participate is 16 unless otherwise specified.

Waiting lists

We manage waiting lists for courses that have filled to capacity. Individuals on the waiting list are contacted only if an opening becomes available. Please email us at honeybeefolkschool@nbccd.ca to be added to a waitlist.

Refunds

If a request for a refund is submitted at least 14 days before the course begins, you will be eligible for a 94% refund. A 6% deduction will cover the administration costs and stripe service fee.

For refund requests made between 8 and 13 days before the course begins, a 75% refund will be granted.

If a refund request is received within 7 days or less before the course start date, a refund will not be issued unless we can fill your spot with another participant.

In the event that a participant cannot attend an in-person course due to illness, they can receive a Honeybee voucher for 75% of the value of their course that can be paid towards another class in the future. The participant will need to notify the Honeybee Coordinator before the course begins.

Drop out

In the event of dropping out without any reason after classes have started, the institution reserves the right to retain the registration amount.

In cases of illness or significant life-change events, the institution may offer a voucher with a proportional amount of the remaining classes. This voucher can be applied towards the purchase of another future course. To redeem the voucher, participants should first purchase their ticket for the new course and then email the Honeybee coordinator for reimbursement of the voucher amount.

Cancellations

If a workshop is cancelled due to unforeseen circumstances regarding the instructor facilities or low enrolment, a 100% refund will be granted to registered participants.

Cancellations due to weather

Workshops

- In-person classes will not be cancelled unless weather conditions are quite serious.
- If class is cancelled due to weather, the course will be moved to the following weekend (unless otherwise specified). If you cannot attend the new scheduled time, you will be granted a 100% refund.

Multi-day courses

- An additional make-up class will be tacked on to the end of your course should a class cancellation occur.
- If NBCCD's regular classes are cancelled, the Folk School classes will be cancelled as well. This will be posted on [NBCCD's facebook page](#). An instructor may decide to cancel their class due to weather. In that case, you will be

contacted directly by your instructor.

- When it comes to March Break, halloween or other recognized holidays, it is up to the discretion of the instructor to postpone the class. If the majority of the class will not be able to attend, the instructor is able to cancel that class and add an additional class at the end of the workshop.

In-person

Where do in-person courses take place?

The majority of our in-person classes take place in downtown Fredericton, at the New Brunswick College of Craft & Design, at 457 Queen St. If the course is taking place at another location, it will be made clear on the event listing. You will be sent a reminder regarding your classes' location 1 week prior to the course.

What do I need to bring to an in-person course?

You may need to pay a material fee in cash and/or bring additional items to the course. Please read the course description for details. Material fees will need to be paid to the instructor in cash at the beginning of the course. Some materials may also be purchased from the NBCCD store.

Online

What do online courses look like?

Our online courses consist of two hours of live instruction each week (or each day for weekend courses), as well as access to handouts and other digital resources provided within the course's Google Classroom. With classes of no more than 15 participants, there will be opportunities to share with, learn from and interact with your classmates. Participants may be expected to spend an additional hour or two on their projects outside of class time.

If I'm taking an online course, what do I need for materials?

Participants will be required to source their own materials for the course. Read the materials list carefully and make sure you will be able to acquire the items necessary to participate.

What is Google Classroom, and how do I access it?

Approximately one week before your course, you will receive access to a firstnamelastname@nbccd.ca gmail account and password. Your instructor will invite you via your new email to the Google Classroom.

If my course is online, do I need to attend all my classes at the same time they are live-streamed?

All classes will be recorded for later viewing, but we highly recommend attending class at the scheduled time in order to get the most out of the learning experience. Inform your instructor in advance if you will be unable to attend a session.

Privacy

Honeybee Folk School collects email addresses for its newsletter used to inform

subscribers of new course offerings, seasonal gathering dates, and general announcements. You may unsubscribe at any time and contact privacy@nbccd.ca with any questions about information collection. Email addresses and personal contact information provided to the Honeybee Folk School are protected under the Right to Information and Protection of Privacy Act <https://laws.gnb.ca/en/ShowPdf/cs/R-10.6.pdf>