



Frequently asked questions

[How do I register for a workshop?](#)

[Is there a minimum age to participate?](#)

[Waiting lists](#)

[Refunds](#)

[Drop out](#)

[Cancellations](#)

[Cancellations due to weather](#)

[Where do courses take place?](#)

[Privacy](#)

How do I register for a workshop?

All course registrations take place through our website honeybeefolkschool.ca. Our classes have limited seats so early registration is encouraged. Registering at least three weeks prior to the course start date is especially advisable as courses without a minimum number of registrations may be cancelled. Registration will close one week before the start date of the course and may close earlier depending on the materials required to participate.

Is there a minimum age to participate?

Our courses are open to adults of all ages! The minimum age to participate is 16 unless otherwise specified.

Waiting lists

We manage waiting lists for courses that have filled to capacity. Individuals on the waiting list are contacted only if an opening becomes available. Please register your email on the course page to be added to a waitlist.

Refunds

If a request for a refund is submitted at least 14 days before the course begins, you will be eligible for a 94% refund. A 6% deduction will cover the administration costs and stripe service fee.

For refund requests made between 8 and 13 days before the course begins, a 75% refund will be granted.

If a refund request is received within 7 days or less before the course start date, a refund will not be issued unless we can fill your spot with another participant.

In the event that a participant cannot attend an in-person course due to illness, they can receive up to 50% refund of the value of their course. The participant will need to notify the Honeybee Coordinator **before** the course begins.

For our multi-day or multi-week courses where participants face extenuating circumstances which prohibit them from finishing a course which has already started, the institution may offer a refund with a proportional amount of the remaining classes up to a maximum of 30%.

Drop out

In the event of dropping out without any reason after classes have started, the institution reserves the right to retain the registration amount.

Cancellations

If a workshop is cancelled due to unforeseen circumstances regarding the instructor facilities or low enrolment, a 100% refund will be granted to registered participants.

Cancellations due to weather

Workshops

- In-person classes will not be cancelled unless weather conditions are quite serious.
- If class is cancelled due to weather, the course will be moved to the following weekend (unless otherwise specified). If you cannot attend the new scheduled time, you will be granted a 100% refund.

Multi-day courses

- An additional make-up class will be tacked on to the end of your course should a class cancellation occur.
- If NBCCD's regular classes are cancelled, the Folk School classes will be cancelled as well. This will be posted on NBCCD's facebook page. An instructor may decide to

cancel their class due to weather. In that case, you will be contacted directly by your instructor.

- When it comes to March Break, halloween or other recognized holidays, it is up to the discretion of the instructor to postpone the class. If the majority of the class will not be able to attend, the instructor is able to cancel that class and add an additional class at the end of the workshop.

Where do courses take place?

The majority of our in-person classes take place in downtown Fredericton, at the New Brunswick College of Craft & Design, at 457 Queen St. If the course is taking place at another location, it will be made clear on the event listing. You will be sent a reminder regarding your classes' location 1 week prior to the course.

What do I need to bring with me??

You may need to pay a material fee and/or bring additional items to the course. Please read the course description for details. Material fees will need to be paid to the instructor in cash at the beginning of the course or some materials may also be purchased from the NBCCD store over the phone.

Privacy

Honeybee Folk School collects email addresses for its newsletter used to inform subscribers of new course offerings, seasonal gathering dates, and general announcements. You may unsubscribe at any time.. Email addresses and personal contact information provided to the Honeybee Folk School are protected under the Right to Information and Protection of Privacy Act

<https://laws.gnb.ca/en/ShowPdf/cs/R-10.6.pdf>